

## **ONLINE TAX PAYMENT OPTIONS**

### *Website Payments vs. Personal Online Banking Payments*

Residents have two online payment options for paying tax bills:

#### **Website Payments:**

The most reliable option for the online payment of tax bills is available on the Town's website, [www.wenhamma.gov](http://www.wenhamma.gov), which contains a link to the UniPay Online Payment Center. Motor vehicle excise, real estate, and personal property taxes can all be paid through UniPay. Payments will be credited to your account on the same day. Accepted methods of payment include MasterCard and Discover credit cards, as well as direct ACH transactions from a checking account. Please note, if you wish to use your Discover or MasterCard there is a fee to process each transaction. ACH transactions are free. Payments can only be processed using this online payment method before the due date on the bill. Additionally, residents may now create an account on the UniPay Payment Center website, using a username and password, to help keep track of past payments.

#### **Personal Online Banking Payments:**

A second option is payment via personal online banking which must be set-up through your financial institution. Typically, the bank will immediately withdraw funds from your account but may take up to a week or more to physically print a check and mail it to Town Hall. If a payment is received after the bill's due date it will be considered late and, therefore, interest and fees will accrue. Additionally, banking institutions do not usually include the remittance portion of the bill with payment. Although every effort is made to track down the proper account, the lack of a remittance slip may increase the likelihood of an inadvertent mis-posting of funds.

For residents who are choosing an on-line payment method, please consider the UniPay Online Payment Center available through the Town's website. Through Unipay, tax payments are posted promptly and accurately, thereby reducing potential late fee and interest charges to the taxpayer and administrative costs to the Town.